



INTEGRATED MANAGEMENT SYSTEM POLICY

In line with our vision and mission, NEOM Water will adopt an integrated management system, founded on quality, sustainability, asset management and health and safety principles that deliver world-class water services that support prosperity for society and the environment.



QUALITY-FIRST

Safe, reliable and affordable services that meet or exceed customer expectations while maximizing value



SUSTAINABLE

Climate-resilient and environmentally regenerative practices that drive socio-economic growth



LIFECYCLE-LED

Strategic decisions underpinned by a whole lifecycle perspective



HSE-READY

A health-and-safety-first culture¹ that protects people and assets



PROACTIVE

Dynamic protocols for early identification and mitigation of risks



INCLUSIVE

Consultation, participation and mutual respect for stakeholders



DATA-DRIVEN

Decisions informed by accurate and real-time data



INNOVATIVE

Continuous improvement² to enhance operational efficiencies

We are committed to setting measurable objectives and targets in these areas and will implement, communicate, maintain and continually improve this policy, in line with ISO 9001:2015, ISO 14001:2015, ISO 45001:2018 and ISO 55001:2024 standards and applicable legal and voluntary compliance obligations.

This policy shall be reviewed regularly to ensure that our stated commitments remain relevant and applicable

Francis McKeever

Acting Managing Director, ENOWA Water

21-Sep-2025

A handwritten signature in black ink, reading "Francis McKeever".

¹ Ensuring safe and healthy working conditions to prevent work-related injuries and illnesses

² Continuous improvements across the value chain